

CNH – In Field Quality Specialist (Precision Technology)

JOIN

What does the role entail?

- Act as technical link between CNH & Raven-teams, dealers & partners
- Investigate field issues related to Autoguidance & Precision Farming
- Provide answers via ASIST, phone, and in-person support
- Deliver local technical trainings and support market needs
- Gather feedback from the field and escalate product concerns
- Represent After Sales in Product, Launch & Support meetings
- Support product improvement initiatives and TIC presentations
- Ensure resolution of legal/safety issues and support recalls
- Assist in creating Technical Publications based on field experience

Who are we looking for?

Profile:

- Degree in Electronic or Agricultural Engineering (or equivalent experience)
- Hands-on experience with agricultural machinery and electronics
- Logical and structured problem-solving approach
- Autonomous, flexible, and able to travel internationally
- Team player with a proactive and solution-driven mindset
- Familiar with Guidance & Precision Farming applications

Skills:

- Strong customer service and communication skills
- Advanced problem-solving in electronics and software
- Solid understanding of agricultural machinery systems
- Skilled in electronics, software, and Microsoft tools
- Ability to work independently and manage priorities
- Comfortable in international, multicultural environments
- Capable of analyzing technical issues and providing feedback
- Clear and concise technical reporting and documentation
- Fluent in English + at least two other European languages

What do we offer you?

Working at CNH means working in an environment where, thanks to the international character, numerous development opportunities are offered.

At the CNH site in Zedelgem, more than 2700 colleagues work. This location hosts a variety of departments, ranging from design with an R&D center with more than 400 employees, to production, service, and training of dealers, to all supporting departments.

At the Antwerp site, around 1000 mainly manufacturing-oriented colleagues work; the site is located in Antwerp-North (port).

The entities in the Netherlands and Luxembourg are smaller and together have around 70 colleagues.

We offer an attractive salary package, with numerous additional benefits such as a bonus system, insurance, eco cheques, meal vouchers, and additional days off on top of the statutory holidays.

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